



BUSINESS MATTERS

How To: Create guarantor address labels

Would you like to send your patients a holiday card? Or perhaps a monthly birthday card? There is an easy way to create labels in order to do this.

Guarantor Labels

1. Open the report gallery and double click on the labels folder.
2. Right click on the "Guarantor #1 Address Labels" report and click on properties.
3. Click the reset button and then click OK.

Patient address labels for sending birthday cards

1. Open the report gallery and double click on the labels folder.
2. Right click on the "Patient Address Labels" report and click on properties.
3. Click the reset button
4. Scroll over to the tab entitled Birth Month, change the filter from any value to equal to, then choose the month you wish to send birthday cards to.

Both reports are pre-filtered to omit inactive accounts or patients and will present the results 30 to a page to fit standard Avery labels. It can also be exported into Microsoft Word or Excel if you would like to make edits. To find out how to do this or for more information, please feel free to call our support team.

Patient Address Labels		
Label: LAB000		
Christine Able 8764 E 87th Ave Portland, OR 97256	Nancy Amington 9876 Wildwood Drive WestLinn, OR 97068	Christine Belcher 2478 Crest Dr. #23 Lake Oswego, OR 97022
Chad Account 2124 Woodland, Texas Oregon City, OR 97042	Brynn Assis 212 5th 1600 Ave Seaside, OR 97137	Mark B. Mason 2456 SE Willamette Multnomah, OR 97124
Verna J. Account Somerset Lodge 880 Cassin Rd Apt 110 Gladstone, OR 97027	Gary Assis 624 3rd 20th Ct Gresham, OR 97030	Larry Steger 576 NE 5th Portland, OR 97220
Charles Adams 887 NE Clackamas Portland, OR 97212	Robert Assis 890 E Sunside Ln Portland, OR 97220	Kimberly Bennett 9287 W Broadway Dr #23 Portland, OR 97221
Joseph Adamson 24 Partridge Circle Gladstone, OR 97027	Kieran A. Smith 738 COBURN DRIVE Woods Hole, MA 02543	Hannah Stone 992 NE 11th Portland, OR 97220
Emphatic Alexander 800 SW Riverwood Lane Tigard, OR 97229	Vicki Barnes 342 E 47th ST OREGONIAN, OR 97060	Joseph D. Smith 333 NE Nassau St Portland, OR 97211
Koss Almy 8789 SE Sacramento Portland, OR 97215	Brynn Bassett 100 SE 12th Ave Portland, OR 97216	Philip Blue 2542 SE Bond Portland, OR 97206
Mark Alton 22 NE 9th Ave Apt A Portland, OR 97220	Alicia Barnett 210 SE Flinders Portland, OR 97220	Debbie Bollen 5432 E 60th Ave Portland, OR 97215
Marcie Anderson 9876 SW Bourdeaux Lane Portland, OR 97229	Christopher Beary 448 NE Knox Portland, OR 97220	Bessie Borne 3222 SE Smokey Lane Eagle Creek, OR 97022
Dora Anton 700 Catherine Rd #114 Seaside, OR 97137	Chris Beck 277 SE Lung Portland, OR 97266	Judith Boyd 624 SE Sawyer Ct Boring, OR 97009-8226

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DMC can now accept payments via ACH

We are happy to announce that we can now accept payments for your DMC bill directly from your bank account. Please call or email Oksana Ilinich for more information.

Claims and statement processing during the holiday

Please note: Any files sent Wednesday evening will not be processed until Monday, November 27

Current events

Office Closure

In observance of the Thanksgiving holiday our office will be closed Thursday, November 23 and Friday, November 24

Staff Meeting

Thursday, November 30
3:00 p.m. - 3:30 p.m.

Please leave a voicemail during this time and we will return your call as soon as possible.

Staff Meeting

Tuesday, December 12
11:30 a.m.—2:30 p.m.

Please leave a voicemail during this time and we will return your call as soon as possible.

Staff Meeting

Thursday, December 14
3:00 p.m.—3:30 p.m.

Please leave a voicemail during this time and we will return your call as soon as possible.

Billing questions?

Please update your records to reflect the current contact information.

For all billing inquiries, please contact Oksana Ilinich at 800-368-6401, option 3.

For all sales inquiries, please email us at sales@dmcdental.com.





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News and services

DMC Human Resources

Want to focus on dentistry instead of managing the HR responsibilities of your practice? We can help with that! DMC HR allows you to focus on what you really love about being a dentist. Click here to email [Karen Wilson](mailto:karen.wilson@dmcdental.com) and find out more about DMC HR.

ASPIDA - Encrypted Email

Protect your data and your workflows. Send secure, compliant messages, email and files from anywhere, to anywhere. Securing communications containing PHI and PII is not optional - it's a legal requirement. For more information, visit www.aspida.us.

DAISY InCharge

If you are a current DAISY InCharge user but have not yet upgraded to the new chip reader terminal, contact sales@dmcdental.com to find out how you can save \$100 on each terminal.

NEA FastAttach

Sign up for NEA FastAttach today and receive FREE registration (a \$200 value), plus one month free. Click [here](#). Promo code: **DAISYRZ1M**

Benefits of digital attachments:

- Faster delivery, unlimited use
- No more "lost" attachments
- Use any digital imaging system

Gearing up for the end of the year?

The Treatment Plan Procedures Not Done report is a great way to find patients who have not yet completed their treatment and have benefits remaining for the year. This gives you a great opportunity to further assist your patients and offer them a chance to be seen before the benefits expire. To run this report:

1. Open Reports
2. Choose the Treatment Plans folder
3. Right-click on the TX Plan Proc. Not Done and select Properties.
4. Click reset
5. Filter by the Pri. Benefits Remain tab for "great than" (*note* this filter requires a dollar amount, for example \$100.)
6. You may want to additionally use the Proc. Add Dt filter to further refine your results.

Tx Plan Proc. Not Done								
Report: 2003								
Weiss, Justin		Age: 74	Acct: 11292	Bal: \$814.90			Pri. Ins.	
568 NE Everett Lane		Home: (503) 486-6523	Last Svc: 05/18/09	Ben. Remaining:		\$385.80		
Portland, OR 97230		Work: 122-2305 x2185	Next Svc:	Deduct. Remaining:		\$0.00		
				Annual Max:		\$1,500.00		
Treatment Proposed: 10/16/07								
Procedure	Description	Tooth/Quad	Status	Fee	Pri. Est	Sec. Est	Est. Pat. Resp.	
D2740	Crown, Porc/Ceram Substr	25	Proposed	979.00	385.80		593.20	
D2740	Crown, Porc/Ceram Substr	26	Proposed	979.00	0.00		979.00	
D5850	Tissue Conditioning Max	UA	Proposed	88.00	0.00		88.00	
				Proposed	100%			
				Total	\$2,046.00	\$385.80	\$1,660.20	
Grand Totals:								
		139	Tx Plan(s)					
Proposed				92%	\$274,310.00	\$87,302.10	\$6,559.30	\$180,448.60
No Show				7%	\$21,752.00	\$9,495.70	\$0.00	\$12,256.30
Cancelled				0%	\$506.00	\$364.80	\$0.00	\$141.20
Appt Pending				0%	\$102.00	\$102.00	\$0.00	\$0.00
Total					\$296,670.00	\$97,264.60	\$6,559.30	\$192,846.10
Averages per TxPlan:					\$2,134.32	\$699.75	\$47.19	\$1,387.38
<small>Note: Percentages refer to the percent of fees pertaining to procedures</small>								

*Illustration does not contain actual patient data.

Need training? We can help!

If you are new to DAISY software, or you want to expand your knowledge of DAISY, training is the key. Even if you are relatively familiar with DAISY software, maybe you are going to start using additional features and performing tasks that are not as familiar.

Need to schedule some DAISY training? Contact DAISY support at 800-368-6401 or [email](mailto:lisahorton@dmcdental.com) Lisa Horton





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Meet the Staff: Paul Angers

Paul Angers is the newest member of our DMC family. He is an Account Executive located in Washington. He grew up in Chelmsford, Massachusetts and started his working career in retail at the age of 16. He has an associate's degree in Culinary Arts from Johnson and Whales College. Paul then joined the United States Air Force where he became a dental lab technician and a dental assistant.

Paul's favorite travel destination is Palm Springs, CA, his favorite music artist right now is P!nk and his favorite movie is Sweet November. He is a big fan of the Seattle Seahawks and his meal of choice would include a really great steak and lobster.

Please help us welcome Paul to the team!



Not enough time to sit on hold?

We have great news! Our phone system offers you the option to request a call back instead of leaving a voicemail or waiting on hold. Once a support representative is available to take your call, it will automatically dial your phone number and you will receive the same great customer service you have come to expect without waiting on hold. To select this option, press option 3 while waiting on hold.

Have an idea to make DAISY better?

We love to hear your feedback and ideas! Please feel free to contact the DAISY support team if you have any ideas or suggestions about our software. We always strive for excellence and truly value your thoughts regarding our program.

In the area? Stop by to say hello and get a tour!

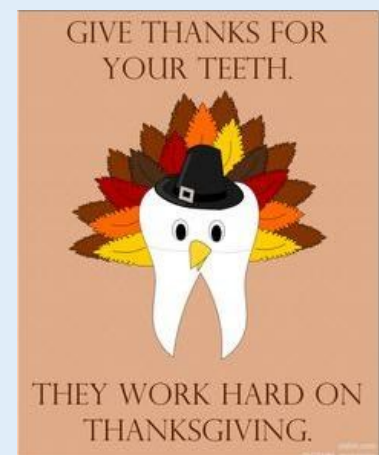
We would love to meet you and show you around. If you happen to be in the Milwaukie area, please stop by and say hello!

Volunteer opportunity!

The Kemple Memorial Children's Dental Clinic in Bend, OR is seeking volunteers to help enter patients into their DAISY software for tracking their Screen & Seal Program. This is a great opportunity to provide service in the dental community. If you are interested contact Info@kempleclinic.com or call (541) 617-1653 for further information.

Send support a chat!

If calling us on the phone is not an option, you can use the instant message chat feature to speak with our skilled DMC team. Just go to the Help menu from any DAISY screen and click on "Chat with a DAISY representative".



Monday – Friday 8 a.m. – 5 p.m.

Contact us at 503-243-3966 or 800-368-6401

daisysupport@dmcdental.com

10505 SE 17th Ave.

Milwaukie, OR 97222



www.dmcdental.com