



BUSINESS MATTERS

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Open an attachment...and bring down your network?

Many people think this will never happen to them, but virus attacks can come from unlikely sources and can strike when you least expect it. They can wreak havoc on your internal computers and servers and potentially compromise your patients' protected health information (PHI).

Open an attachment
... and bring down
your network?

For a comprehensive guide on how you, as a business owner or leader, can implement an anti-virus plan, [download](#) our free Anti-virus eBook today! We strongly encourage you take advantage of this valuable resource and take appropriate steps to avoid introducing viruses into your practice.

True or false: I can't get a virus on my computer because I have anti-virus software.

False: Anti-virus software limits the risk of infection, but it's not a guarantee—it only works on known viruses that it can detect. Responsible use of business networks in conjunction with anti-virus software is your best bet to prevent viruses from infiltrating your system.

DMC offers AVG Anti-Virus Business Edition as a comprehensive anti-virus program. For a complimentary evaluation, please contact sales@dmcdental.com.

Current Events

Support staff training

Thursday, November 12

2:00 pm - 3:00 pm

Please leave us a voicemail during this time. We will return your call as soon as possible.

Billing questions?

Please update your records to reflect the current contact information.

For all billing inquiries, please contact Oksana Ilinich at **503-952-5235**.

For all sales inquiries, please email us at sales@dmcdental.com.

LIVE CHAT

GET SUPPORT NOW



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What's new at DMC

You asked. We delivered.

DAISY 4.6 is coming soon!

DAISY

- Ledger claim enhancements
- Diagnostic codes on claims allow ICD-10 codes

Reports

- Treatment Plan Status report enhancements
- Prescription Types report includes additional details
- Demographic report
- Patient Contact List mail merge
- Inactive filter added to Patient List and Acct/Patient reports
- FSA billing receipt

To view videos of the new features, [click here](#).

If you would like to be the first to receive DAISY 4.6, give us a call!

NEA FastAttach

Sign up for NEA FastAttach today and receive FREE registration (a \$200 value) , plus one month free. Click [here](#). Promo code: **DAISYRZ1M**

Benefits of digital attachments:

Faster delivery, unlimited use
No more "lost" attachments
Use any digital imaging system

Do you have patients with benefits remaining?

Are your patients aware of what their annual maximum is? Insurance plans offer an annual benefit amount for patients to obtain necessary dental treatment within their calendar or benefit year. Using DAISY reports, you can get a list of all patients with benefits remaining. For example, let's say you want to know all the patients with \$100 or more in benefits remaining. Here's how:

1. Open the **Report Gallery** and open the **Claims/Insurance** folder.
2. Right-click on **Insurance Coverages** and click **Properties**
3. Click **Reset**
4. Click the **Benefits Remaining** tab
5. Change your search parameters by changing the **any value** to **greater than**
6. Type in **100** and click **OK**
7. Double-click on the **Insurance Coverages** report to open and view the list of patients
8. You can now print or archive this report

Are you expecting a DAISY update? Leave your computers powered on!

As a reminder, the DMC auto update process will install the DAISY update at approximately midnight on your scheduled date. Below are some considerations regarding the auto update process.

Do not power off your DAISY server and workstation(s) on your scheduled date.

Save all work and exit DAISY windows on your scheduled date.

If you power off overnight, your system will perform the update once it's powered on. This process could take up to **one hour**, impacting your morning routine. If you restart during the update process, this will start the update process over again. You will not be able to use DAISY during the server installation.

As always, our customer service team is ready to answer any questions at 800-368-6401 or 503-243-3966 or via Live Chat.





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Ensure the safety of your practice data

Get peace of mind with Redundant Backup Solution

Losing your critical patient information can bring your practice to a standstill. With DMC's Redundant Backup Solution (RBS), you can safeguard your vital patient data, on-site and off-site.

Automated—Hassle-free, automatic backups happen behind-the-scenes—no staff time required.

Secure—Data remains safe through secure online backup, exceeding HIPAA standards.

Monitored—Daily backup reports reviewed by a DMC customer service representative ensure consistent performance.

With two backups in two locations, RBS keeps your most valuable information safe and secure. Your DAISY patient data is encrypted, keeping thieves out of private patient information.

On-site backup

Fully automated backup
1 terabyte hard drive capacity
Fireproof and waterproof
Securable unit for theft resistance
3-year warranty

Off-site backup

Automatic backup with DAISY's daily closing
Secure Internet-based

Why risk losing your most valuable data with a single backup solution? Let DMC's hassle-free Redundant Backup Solution protect your practice.

For more information, contact DMC sales at 800-368-6401 or sales@dmcdental.com.

Section 179 - Take advantage of tax breaks now

Section 179 can help you save money while upgrading your equipment and software. Dentists Management Corporation (DMC) sells a wide range of high-quality digital x-ray equipment, computers and software for dentists. Could your practice benefit from a new intra-oral camera? What about a 3D cone beam machine or updated management software? If so, contact DMC today and take advantage of the Section 179 tax breaks.

- Call our experienced sales team to learn more about:
- Secure hardware and software solutions
- Digital sensor packages
- Direct integration (DI) digital x-ray sensors
- End of year specials on 3D imaging machines

Replace/refresh your noncompliant computer hardware by Dec. 31, 2015 and receive a 20% discount!

Contact DMC sales at 800-368-6401 or sales@dmcdental.com for an equipment consultation and a free copy of DMC's Anti-Virus eBook.

Monday – Friday 8 a.m. – 5 p.m.

Contact us at 503-243-3966 or 800-368-6401
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