



BUSINESS MATTERS

DAISY 5.0 is here!

The first wave of automatic updates comes out next week. If you would like to be one of the first offices to receive the update, please feel free to contact DMC! Some new features include:

- HIPAA Hotkey
- Expanded Goal tracker
- Password Reset reminders

Windows 10 vs. Hardware: Are your devices compatible?

We've been talking about Windows 10 a lot lately but we want to think about every detail so you don't have to. **Microsoft is requiring PC Original Equipment Manufacturers (OEM) to end factory Windows 7 and 8.1 installation on October 31, 2016.** Beginning November 1, 2016, all new Windows systems will be shipped with Windows 10. DMC can order Windows 7 Professional machines until September 23, 2016.

If your office has older external devices that are relied on for daily use, it would be smart to call the vendors who provided them or the manufacturers who created them to check on Windows 10 compatibility. Some devices to consider would be:

- Intraoral cameras/Intraoral sensors/Direct digital Panoramic machines
- Printers/Scanners
- Add-in video cards/Foot pedals
- Wireless devices

If you choose to purchase Windows 10 separately, please be aware that it must be a professional or enterprise edition to ensure proper hardware and networking performance. Unplanned or rushed upgrades to Windows 10 should be a careful consideration as it could severely impact the front office and clinical operations of your office.

As always, we are ready and available to answer any questions you may have. Feel free to contact us by phone at 800-368-6401 or by email at daisysupport@dmcdental.com.

Current Events

Office Closure

Monday, September 5
In observance of Labor day.

Staff Meeting

Thursday, September 8
3:00 p.m. - 3:30 p.m.
Please leave a voicemail during this time and we will return your call as soon as possible.

Staff Meeting

Friday, September 9
2:00 p.m. - 3:00 p.m.
Please leave a voicemail during this time and we will return your call as soon as possible.

Staff Meeting

Thursday, September 22
3:00 p.m. - 3:30 p.m.
Please leave a voicemail during this time and we will return your call as soon as possible.

Billing questions?

Please update your records to reflect the current contact information.

For all billing inquiries, please contact Oksana Ilinich at **800-368-6401, option 3.**

For all sales inquiries, please email us at sales@dmcdental.com.





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What's new at DMC

DMC HR Management Services

As your practice grows and employment law becomes more complicated, employee issues require more of your time. DMC HR Management Services helps you reduce the time you spend running the business side of your practice so you can get back to the revenue-generating side of your operations.

We take care of:

- Payroll and payroll tax compliance
- Health benefits
- Workers' compensation claims
- Unemployment insurance claims
- Retirement plans
- Recruitment, hiring, HIPAA/ OSHA training.

Sound appealing? Contact [Karen Wilson](#) to schedule a free consultation.

NEA FastAttach

Sign up for NEA FastAttach today and receive FREE registration (a \$200 value) , plus one month free. Click [here](#). Promo code: **DAISYRZ1M**

Benefits of digital attachments:

Faster delivery, unlimited use
No more "lost" attachments
Use any digital imaging system

Thinking of updating your hardware? Think DMC!

We love helping whenever possible. That includes saving you money and giving you all the best options to choose from, so that you can make the smartest and most informed decision when investing in your practice's future.

With many options available to offer you, we are sure we can find a customized solution to meet your needs that will be the most beneficial for long term. Not only can we find you a great deal on hardware but we can guarantee it's integrity and keep it in top working order with online support and office visits when necessary.

Our technology experts understand your practice and are here to help with anything from your computer hardware and software to networking or digital equipment. You will get equipment maintenance that includes troubleshooting, diagnostics, issue resolution and warranty management for all your hardware. Our services also include, but are not limited to:

- On-site visits
- Virus detection and removal
- Discounts on hardware purchases
- Loaner computers
- Hardware removal and proper recycling
- Free yearly equipment health evaluation
- Installation and integration of multiple software; i.e. financial software, intra-office communication, patient education, etc.

Do you want to replace your older computers (more than 5 years old) with the Windows 7 Professional OS before it is no longer available? DMC now offers discounts on hardware purchases. We urge you to contact Rebecca Lanxon at 800-368-6401 or via email at rebecca.lanxon@dmcdental.com as soon as possible.

For more information or to schedule a free no obligation consultation, please call DMC or click [here](#).





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Meet our new System Support Specialist Veniese Pearia!

Veniese is a welcome addition to our team here at DMC and joined us August 22, 2016. She comes with 9 years of experience as a Moda employee working with the Document Services team as a Print Operator and Data Analyst. Along with her excellent customer service and certifications in Microsoft Excel, she also has many years of experience with technical support for printers, running monthly and annual reports, creating and managing monthly invoices as well as training new employees.



Born and raised in Portland, Oregon, she is a Franklin High School graduate and loves to take advantage of the wonderful outdoor life that Oregon has to offer. She enjoys hiking, jogging, biking and bouldering in her spare time. On rainy days, she can be found beating most of her friends and family in video games. She loves comedies, action and thriller movies, and her favorite summer Olympic events this year were swimming and gymnastics.

Veniese is a traveler who loves to see the world, having traveled to Mexico, Taiwan, Spain and many others. Her favorite destination thus far has been



Málaga, Spain. Her next dream vacation is visiting her mother's native country of China as well as her paternal great-grandfather's native France! She speaks fluent Cantonese and loves to draw and paint.

Please help us welcome Veniese to the team!

WEO Media - Free webinars!

Video Marketing Done Right

Wednesday, September 14

5:00 p.m. - 6:00 p.m.

Click [here](#) to register

One of the most powerful trends in online marketing today is the rapid adoption of video into websites and social media platforms. In this webinar we will review best practices for producing, posting, and leveraging videos to improve your online marketing performance

Dental Website Design Best Practices

Wednesday, October 19

5:00 p.m. - 6:00 p.m.

Click [here](#) to register

Website design is more than just pretty pictures and colors. It is knowing how to direct your patients and potential new patients to the information they need to get in the most effective manner possible. In this webinar we will review the top 5 design best practices for dental sites and discuss how you can implement them on your website as well

Online Reviews & Reputation Management

Wednesday, November 9

5:00pm - 6:00pm

Click [here](#) to register

Online review are quickly becoming the new word of mouth. Does your practice have a strategy in place to gather reviews? In this webinar we'll cover strategies to gather reviews as well as discuss how to respond and combat negative reviews.

Monday – Friday 8 a.m. – 5 p.m.

Contact us at 503-243-3966 or 800-368-6401

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