



# BUSINESS MATTERS

## DAISY 4.6 - early adopters wanted!

DAISY 4.6 is being planned to be released soon and we are looking for DAISY clients who are interested in trying out and providing feedback. If you want to use the new enhanced reporting capabilities, easier to access patient and clinical information, bill tertiary insurance and try out our users' most asked for enhancements, then participate in our DAISY 4.6 beta program.

Does this sound like something you have been waiting for? Would you like to learn more? Are you already asking yourself - "Where do I sign up?"

Contact Karyn Zerr at [karyn.zerr@dmcdental.com](mailto:karyn.zerr@dmcdental.com).

**BETA  
TESTERS  
WANTED**

## Changing internet providers? Plan ahead!

To avoid possible problems with DAISY and other dental software, printing and internet connectivity, please let us know ahead of time if you are going to change your internet service provider. Often, the transition from one ISP to another is quite smooth. Other times, technical difficulties may arise, requiring our assistance.

If you contact the DAISY support team prior to changing your ISP, we are much more likely to be able to assist in an efficient manner when the time comes. Our analysts are able to work directly with your ISP technician while he/she is at your office. Don't risk potential problems and down time. Let us know in advance, and we can help.

## Current events

### Wenatchee DAISY User Meeting

Friday, July 17  
9:00 a.m. - 1:30 p.m.  
TBD  
Click [here](#) to register

### Southern California DAISY User Meeting

Friday, August 14  
9:00 a.m. - 1:30 p.m.  
TBD  
Click [here](#) to register

### Coos Bay DAISY User Meeting

Friday, September 11  
9:00 a.m. - 1:30 p.m.  
TBD  
Click [here](#) to register

We will be updating the User Meeting locations and dates as they come available. Stay tuned!

## Billing questions?

Please update your records to reflect the current contact information.

For all billing inquiries, please contact Oksana Ilinich at **503-952-5235**.

For all sales inquiries, please email us at [sales@dmcdental.com](mailto:sales@dmcdental.com).

**LIVE CHAT**

GET SUPPORT NOW





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## What's new at DMC

### You asked. We delivered.

DAISY 4.5 is coming soon!

### DAISY

Improved claim processing  
Regence claim status reports  
Updates to Referring Providers

### Chart

Enhanced chart graphics  
Better integration with treatment plans

### Schedule

Premed icon always appears  
More information on appointments

...and much more!

DAISY updates are delivered through our AutoUpdate process. Stay tuned for more information!

## NEA FastAttach

Sign up for NEA FastAttach today and receive FREE registration (a \$200 value), plus one month free. Click [here](#). Promo code: DAISYRZ1M

### Benefits of digital attachments:

Faster delivery, unlimited use  
No more "lost" attachments  
Use any digital imaging system

## You asked. We delivered.

DAISY 4.5 is right around the corner. We are excited about this update because we know it's all about the *little things* that help you with your daily workflow. It's one of the ways that DMC delivers.

Patient reminders can be set to "Admin Only".

- The **Admin Only** setting displays the reminders in the Patient, Treatment Plan, Appointment Detail and Appointment Notes Review windows.
- The **All** setting will display the reminder in the Chart, Perio Exam, Patient History, Patient, Treatment Plan, Appointment Detail and Appointment Notes Review windows.

If your office would like to be one of the first to receive DAISY 4.5, contact DAISY support and let us know.

**Patient - Shannon S Abbott**

File Edit View Reports Documents Tools DAISY Help

**Patient** | Schedule | Account | Patient | Recall Mgr | Transactions | Claim Hist | Reports | Pra

**Patient** | Inactive | Phones | Ext. | Type

Shannon S Abbott  
123 SE Main St.  
Portland, OR 97236

Birthdate: 09/11/1972 Age: 42  
Gender: F SSN:  
Email: [shannon@email.com](mailto:shannon@email.com)

Accounts | Guarantor 1 | Guarantor 2 | Provider

13393 | Shannon S Abbott | Lorey DDS, Michelle P

General Information | Referral Info | Insurance Coverage | Recall | Reminders/Tags | Medical Alerts | Prescriptions | Mec

**Reminders**

Date	Reminder	Screens
03/27/2015	\$20 copay	Admin Only
6/19/2015	Needs N2O	All

**User Defined Tags**

Date	User Tags
04/30/2014	No Cavity Club

Added by: Administra 03/22/2005 08:58 AM Edited By: DMCHelp 06/12/2015 03:40 PM



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## Spotlight on support - Meet Jessica!

Jessica Hansen has been with DMC since April of 2008 as a System Support Specialist. Jessica attended Portland State University and studied biology and criminal justice. She enjoys spending time with her family, gardening, hiking and boating. Jessica and her husband Brian welcomed a beautiful baby girl, Genevieve in September of 2014.



Jessica and Brian are celebrating their third anniversary in July. They have a dog, Bentley and two kitties, Cali and Gus. Her favorite candy bar is a Twix. Her favorite colors are blue and green. The next time you speak with Jessica, be sure to say hello!



## From the Managing Director



### You asked. We delivered.

I am excited to share the news! We read each and every one of your feature requests. The latest version of our DAISY software will be ready for general release next month. Our dedicated product management team and our talented software developers have been working diligently over the past several months to deliver the features to DAISY that you, our loyal customers, have requested. Watch for the What's New prompt and read about all of the new features coming your way. Until then, here are some of the new features:

- Categorize and filter clinical notes by tooth or mouth area
- Premed icon displays on appointments regardless of the length of the appointment
- A planned procedure can have the treatment plan visit and/or phase indicated to automatically organize the treatment plan from Chart

A special thanks to all of you who submitted feature requests.

Nancy Avery, Managing Director

### Monday – Friday 8 a.m. – 5 p.m.

Contact us at 503-243-3966 or 800-368-6401

daisysupport@dmcdental.com

601 SW Second Ave.

Portland, OR 97204



[www.dmcdental.com](http://www.dmcdental.com)