



BUSINESS MATTERS

Windows 10 - what you need to know

Microsoft has made their latest operating system available for reservation to be downloaded on July 29, 2015. DMC will be ready for Windows 10. We cannot guarantee that the hardware devices or other business software programs that you currently rely on will perform as expected. Each of your software/hardware vendors will need to be contacted to ensure Windows 10 compatibility. Software/hardware vendor examples would include but are not limited to software other than DAISY, wireless devices, intraoral cameras and sensors, scanners, printers and add-in video cards.

You may notice a new icon in your system tray notifying you of Windows 10 availability.



Please note Windows 10 is only free to use for the first year. After which time it must be purchased for ongoing use.

If you choose to purchase Windows 10, please be aware that it must be a professional or enterprise edition to ensure proper hardware and networking performance. Unplanned or rushed upgrades to Windows 10 should be a careful consideration as it could severely impact the front office and clinical operations of your office.

As always, we are ready and available to answer any questions you may have. Feel free to contact us by phone at 800-368-6401 or by email at daisysupport@dmcdental.com.

Current events

Wenatchee DAISY User Meeting

Friday, July 17

9:00 a.m. - 1:30 p.m.

TBD

Click [here](#) to register

We will be updating the User Meeting locations and dates as they come available. Stay tuned!

Billing questions?

Please update your records to reflect the current contact information.

For all billing inquiries, please contact Oksana Ilinich at 503-952-5235.

For all sales inquiries, please email us at sales@dmcdental.com.

LIVE CHAT

GET SUPPORT NOW





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What's new at DMC

You asked. We delivered.

DAISY 4.5 is coming soon!

DAISY

Improved claim processing
Regence claim status reports
Updates to Referring Providers

Chart

Enhanced chart graphics
Better integration with treatment plans

Schedule

Premed icon always appears
More information on appointments

...and much more!

DAISY updates are delivered through our AutoUpdate process. Stay tuned for more information!

NEA FastAttach

Sign up for NEA FastAttach today and receive FREE registration (a \$200 value), plus one month free. Click [here](#). Promo code: **DAISYRZ1M**

Benefits of digital attachments:

Faster delivery, unlimited use
No more "lost" attachments
Use any digital imaging system

You asked. We delivered.

DAISY 4.5 is right around the corner. We are excited about this update because we know it's all about the *little things* that help you with your daily workflow. It's one of the ways that DMC delivers.

- When adding procedures from a treatment plan to an Appointment, the procedure minutes display in the Select Procedures grid.

To view a video of this feature, click [here](#).

If your office would like to be one of the first to receive DAISY 4.5, contact DAISY support and let us know.

Procedure	Description	Th.	Surf.	Quad	Min.	Fee	Phase	Visit	Status	Add
<input type="checkbox"/> D5110	Denture, Complete Upper				70	\$1,339.26	Phase 1	Visit 2	Proposed	06/18
<input type="checkbox"/> D2392	Resn Based Composite-2 ...	14	MO		45	\$209.10	Phase 1	Visit 2	Proposed	06/05
<input type="checkbox"/> D2392	Resn Based Composite-2 ...	15	DO		45	\$209.10	Phase 1	Visit 2	Proposed	06/05
<input type="checkbox"/> D2393	Resn Based Composite-3 ...	13	DOL		60	\$263.16	Phase 1	Visit 2	Proposed	06/05



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“Warning: Receipts not found” - now what?

Have you ever tried to run Daily or Monthly Closing, only to receive a warning about missing receipts? What does this mean? What should you do next?

This warning appears when your DAISY system does not receive acknowledgement from us, regarding your recent claim, statement and/or recall card files. This message *does not* necessarily mean that we aren't receiving your files. It *does* mean that you haven't received receipts for those files.

When receiving this message at Daily/Monthly Closing, do the following:

- Close the message (**do not clear it**), then cancel Daily/Monthly Closing.
- Click the DAISY menu, selecting Closing > Outbox. If the files from the warning are in the Outbox, the files have not been transmitted. Run Data Exchange to transmit the files. You will not receive receipts immediately, but they are generally available within about 20 minutes.
- If the files are not in your Outbox, simply run Data Exchange to retrieve the receipts. The receipts not found message will go away on its own the next time you run Daily/Monthly Closing. If the message still persists, please call DAISY support.

To avoid this issue, leave your computer on and allow Data Exchange to run automatically. (Contact us if you need to check the configuration) You can also manually run Data Exchange immediately after Daily/Monthly Closing. Run Data Exchange every morning as well. This habit keeps your DAISY Inbox up to date too.

From the Managing Director



You asked. We delivered.

I am excited to share the news! We read each and every one of your feature requests. The latest version of our DAISY software will be ready for general release next month. Our dedicated product management team and our talented software developers have been working diligently over the past several months to deliver the features to DAISY that you, our loyal customers, have requested. Watch for the What's New prompt and read about all of the new features coming your way. Until then, here are some of the new features:

- Categorize and filter clinical notes by tooth or mouth area
- Premed icon displays on appointments regardless of the length of the appointment
- A planned procedure can have the treatment plan visit and/or phase indicated to automatically organize the treatment plan from Chart

A special thanks to all of you who submitted feature requests.

Nancy Avery, Managing Director

Monday – Friday 8 a.m. – 5 p.m.

Contact us at 503-243-3966 or 800-368-6401

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