



BUSINESS MATTERS

EFT vs. ERA: What's the difference?

EFT = Electronic Funds Transfer
ERA = Electronic Remits Advice

Although the two typically go hand in hand, they are not always mutually inclusive. Some carriers might send an electronic EOB or remit but still send a paper check. Some carriers may send a paper EOB but deposit the funds electronically.

If you use DAISY ERA you can easily determine how the funds will be sent by the icon next to the remit.



= Electronic Funds Transfer



= Paper check

MetLife EFT sign up: What you need to know

As you likely have seen by now, MetLife is requiring providers to sign up for electronic funds transfer and electronic EOB's. They will no longer send any correspondence via paper.

Click [here](#) to begin the sign up process.

If you already use DAISY ERA then you will select *clearinghouse* under the field asking how you want to retrieve your EOB's. The clearinghouse name is **Emdeon** and the trading partner ID is: **061267267**. For more information please call DAISY support and speak with Jennifer or Michelle.

If you do *not* use DAISY ERA services, you have the option to have the EOB's emailed to you.

Please note that it may take 4-6 weeks for registration to be completed by MetLife.

If you would like to know more about DAISY's ERA services, please click [here](#) to email us or call the DAISY Support line at 800-368-6401

Current events

Staff Meeting

Thursday, June 1
3:00 p.m. - 3:30 p.m.

Please leave a voicemail during this time and we will return your call as soon as possible.

Staff Meeting

Thursday, June 15
3:00 p.m. - 3:30 p.m.

Please leave a voicemail during this time and we will return your call as soon as possible.

Staff Meeting

Friday, June 16
2:00 p.m. - 3:00 p.m.

Please leave a voicemail during this time and we will return your call as soon as possible.

Staff Meeting

Thursday, June 29
3:00 p.m. - 3:30 p.m.

Please leave a voicemail during this time and we will return your call as soon as possible.

Billing questions?

Please update your records to reflect the current contact information.

For all billing inquiries, please contact Oksana Ilinich at **800-368-6401, option 3**.

For all sales inquiries, please email us at sales@dmcdental.com.





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News and services

DMC HR

Want to focus on dentistry instead of managing the HR responsibilities of your practice? We can help with that! DMC HR allows you to focus on what you really love about being a dentist. Click here to email [Karen Wilson](#) and find out more about DMC HR.

Selling your practice?

Let us help make this transition as smooth as possible. Click [here](#) to email Lisa Horton and find out how you can make this a stress free change.

ASPIDA - Encrypted Email

Protect your data and your workflows. Send secure, compliant messages, email and files from anywhere, to anywhere. Securing communications containing PHI and PII is not optional - it's a legal requirement. For more information, visit www.aspida.us.

NEA FastAttach

Sign up for NEA FastAttach today and receive FREE registration (a \$200 value) , plus one month free. Click [here](#). Promo code: **DAISYRZ1M**

Benefits of digital attachments:

Faster delivery, unlimited use
No more "lost" attachments
Use any digital imaging system

Report parameter and filter settings

Looking for a specific report? Sometime setting up the report filters can be tricky. Here is a breakdown of what the options mean that might make this easier for you.

Any Value

- No specific parameter will be set for this tab.

One of

- Allows a customized list of criteria to be created and the resulting report will include only those items selected.

Equal to

- Allows a single criteria to be selected and included in the resulting report.

Less than

- Allows user to set a "cut-off" and only values less than the value selected will be included in the resulting report
- * Examples: Alpha—less than C will include all names from A through B. Numerical—less than 100 will include all values through 99 including negative values. Date—less than 8/1/2001 will include all dates prior to 8/1/2001

Greater than

- Allows user to set a "cut-off" and only values greater than the value selected will be included in the resulting report
- * Examples: Alpha—greater than C will include all names from D through Z. Numerical—less than 100 will include all values through 99 including negative values. Date—less than 8/1/2001 will include all dates prior to 8/1/2001

Between

- Allows a range of criteria to be selected and included in the resulting report.

In the period

- Allows a range of time (not *date* specific) to be selected and included in the resulting report.





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Meet the staff: Dennis Dailey

Dennis joined our DMC family in 2013 as a Technical Support Analyst. He has been in the technical and networking field since 1997. Dennis grew up in Albany, Oregon and attended South Albany High School. He then went to Minot State and graduated with a Bachelor of Science in Computer Science and a Bachelor of Arts in English.

Dennis is a huge fan of the Seattle Seahawks, animals, and Thai food. His true love, though, is coffee. His favorite singer is Paul Simon and he loves SciFi movies and books as well as video games. Some of his favorite hobbies include hiking and backpacking across the Pacific Northwest and reading.

Dennis has had the pleasure of travelling to many places across the world such as Thailand, Philippines, Singapore, and Korea, but his favorite place to date is Tokyo, Japan.



In the area? Stop by to say hello and get a tour!

We would love to meet you and show you around. If you happen to be in the Milwaukie area, please stop by and say hello!

Golf for a cause!

The Dental Foundation of Oregon's 13th annual Chip! For Teeth event is June 16th at the Langdon Farms Golf Club. Have fun and help low-income children get free dental care. Click [here](#) for more information.

Volunteer opportunity!

The Kemple Memorial Children's Dental Clinic in Bend, OR is seeking volunteers to help enter patients into their DAISY software for tracking their Screen & Seal Program. This is a great opportunity to provide service in the dental community. If you are interested contact Info@kempleclinic.com or call (541) 617-1653 for further information.



Monday – Friday 8 a.m. – 5 p.m.

Contact us at 503-243-3966 or 800-368-6401

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