Win a $100 VISA gift card!

DMC is always looking to enhance our products and services. We appreciate your feedback and are interested in hearing from you. Please take a few moments to complete the following survey for your chance to win a $100 VISA gift card.

Click here to complete the survey.

You asked. We delivered.

DAISY 4.5 is right around the corner. We are excited about this update because we know it's all about the *little things* that help you with your daily workflow. It's one of the ways that DMC delivers.

A search button has been added to the Account and Insurance Coverage windows to easily select or add a guarantor and/or subscriber.

If your office would like to be one of the first to receive DAISY 4.5, contact DAISY support and let us know.
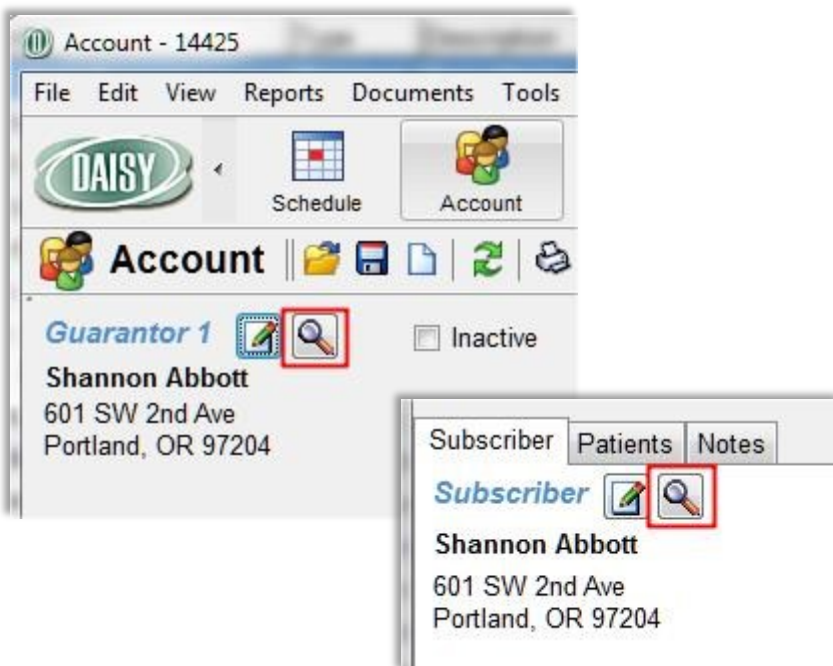
Current events

Medford DAISY User Meeting
Friday, June 5
9:00 a.m. - 1:30 p.m.
Central Point Holiday Inn Express & Suites
Click here to register

Wenatchee DAISY User Meeting
Friday, July 17
9:00 a.m. - 1:30 p.m.
TBD
Click here to register

We will be updating the User Meeting locations and dates as they come available. Stay tuned!

Billing questions?

Please update your records to reflect the current contact information.

For all billing inquiries, please contact Oksana Ilinich at **503-952-5235.**

For all sales inquiries, please email us at sales@dmcdental.com.

What's new at DMC

You asked. We delivered.
DAISY 4.5 is coming soon!

DAISY
Improved claim processing
Regence claim status reports
Updates to Referring Providers

Chart
Enhanced chart graphics
Better integration with treatment plans

Schedule
Premed icon always appears
More information on appointments

...and much more!

DAISY updates are delivered through our AutoUpdate process. Stay tuned for more information!

NEA FastAttach

Sign up for NEA FastAttach today and receive FREE registration (a $200 value) , plus one month free. Click here. Promo code: DAISYRZ1M

Benefits of digital attachments:
Faster delivery, unlimited use
No more "lost" attachments
Use any digital imaging system

Regence claim status reports are in your DAISY Inbox

DMC is now distributing Regence claim status reports to the DAISY Inbox. These reports provide helpful information about the status of your Regence claims. Here are a few tips to assist you in reading these reports:

- Insurer message **"Accepted for processing"** indicates the carrier accepted the claim and entered it in their system.

- Payor's claim number is the number assigned by the carrier's claim processing system. This number can be referenced if you call the carrier regarding this claim.

- Insurer message **"Missing or invalid information"** indicates the claim was missing patient or subscriber data or contained invalid information. This claim was not entered in the carrier's claim processing system and a claim number was not assigned. To troubleshoot the claim message confirm demographic data with your patient (name, date of birth, gender, subscriber address, ID number) and/or contact Regence to confirm eligibility. Update the patient's information in DAISY and resubmit the claim.

Are you expecting a DAISY update? Leave your computers powered on!

As a reminder, the DMC auto update process will install the DAISY update at approximately midnight on your scheduled date. Below are some considerations regarding the auto update process:

- Do not power off your DAISY server and workstation(s) on your scheduled date.

- Save all work and exit all DAISY windows on your scheduled date.

If you power off overnight, your system will perform the update once it's powered on. This process could take up to **one hour, impacting your morning routine**. If you restart during the update process, this will start the update process over again. You will not be able to use DAISY during the server installation. As always, our customer service team is ready to answer any questions at 800-368-6401 or 503-243-3966 or via Live Chat.

Improved patient care through advanced diagnostics

Don't miss an opportunity for 4 CE credits and a chance to learn the latest about digital diagnostic technology from Dr. Vijay Parashar.

- The latest in 3D technologies
- Real clinical applications of 2D/3D
- Find out which solution is right for you
- How to increase patient treatment acceptance
- Learn how to limit your liability
- Installation, training and support examples

Vijay Parashar, BDS, DDS, MDSc
Associate Professor, Oral & Maxiofacial Radiology,
Midwestern University, Glendale, AZ

Dr. Parashar currently serves as head of radiology at the rank of associate professor at Midwestern University of Arizona. He is a diplomat of the American Board of Oral & Maxillofacial Radiology. He received his DDS from the University of Detroit Mercy (UDM) and completed his MS and certification in oral and maxillofacial radiology in 2006 from University of Connecticut. He is the recipient of the Howard Riley Raper Award in 2008 and the William H. Rollins Award for Research in 2012. Dr. Parashar has served as chair of the oral radiology section of the American Dental Education Association and is chair of the Pierre Fauchard Academy, Arizona section. He has interpreted over 5,000 cone beam scans and planned over 4,000 dental implants.

Please RSVP to Jody Blakely:
503-952-5234
jody.blakely@dmcdental.com
Lunch will be served
4 CE credits provided
Cost: $100

Friday, June 5, 2015
9 a.m. - 2 p.m.
Moda Tower
601 SW Second Ave.,
Portland, OR 97204

From the Managing Director

You asked. We delivered.

I am excited to share the news! We read each and every one of your feature requests. The latest version of our DAISY software will be ready for general release next month. Our dedicated product management team and our talented software developers have been working diligently over the past several months to deliver the features to DAISY that you, our loyal customers, have requested. Watch for the What's New prompt and read about all of the new features coming your way. Until then, here are some of the new features:

- Categorize and filter clinical notes by tooth or mouth area
- Premed icon displays on appointments regardless of the length of the appointment
- A planned procedure can have the treatment plan visit and/or phase indicated to automatically organize the treatment plan from Chart

A special thanks to all of you who submitted feature requests.

Nancy Avery, Managing Director