



BUSINESS MATTERS

Win a \$100 VISA gift card!

DMC is always looking to enhance our products and services. We appreciate your feedback and are interested in hearing from you. Please take a few moments to complete the following survey for your chance to win a \$100 VISA gift card.

Click [here](#) to complete the survey.

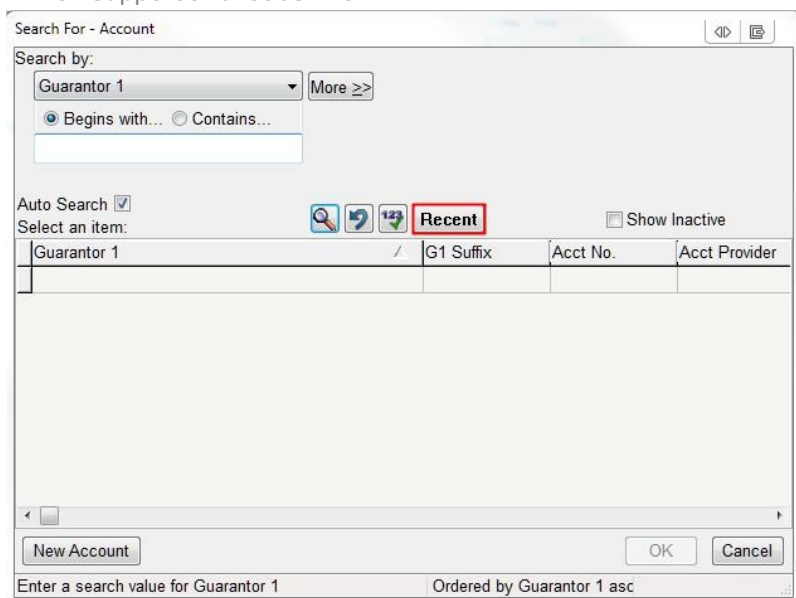
You asked. We delivered.

DAISY 4.5 is right around the corner. We are excited about this update because we know it's all about the *little things* that help you with your daily workflow. It's one of the ways that DMC delivers.

A **Recent** button has been added to the Patient and Account search browsers. When clicked, the browser will display up to 20 of your most recently selected items.

To view a video of the feature, click [here](#).

If your office would like to be one of the first to receive DAISY 4.5, contact DAISY support and let us know.



Current events

Bend DAISY User Meeting

Friday, May 15
9:00 a.m. - 1:30 p.m.
Moda Office - Boardroom
Click [here](#) to register -- **Only 5 seats left!**

Medford DAISY User Meeting

Friday, June 5
9:00 a.m. - 1:30 p.m.
TBD
Click [here](#) to register

We will be updating the User Meeting location and dates as they come available. Stay tuned!

Billing questions?

Please update your records to reflect the current contact information.

For all billing inquiries, please contact Oksana Ilinich at 503-952-5235.

For all sales inquiries, please email us at sales@dmcdental.com.





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What's new at DMC

You asked. We delivered.
DAISY 4.5 is coming soon!

DAISY

Improved claim processing
Regence claim status reports
Updates to Referring Providers

Chart

Enhanced chart graphics
Better integration with treatment plans

Schedule

Premed icon always appears
More information on appointments

...and much more!

DAISY updates are delivered through our AutoUpdate process. Stay tuned for more information!

NEA FastAttach

Sign up for NEA FastAttach today and receive FREE registration (a \$200 value), plus one month free. Click [here](#). Promo code: **DAISYRZ1M**

Benefits of digital attachments:

Faster delivery, unlimited use
No more "lost" attachments
Use any digital imaging system

Business Matters articles are now on our website

Business Matters articles for 2015 are now available on the DMC website. A great deal of useful information is available to you on the DMC website. You can view our current recall card selection, obtain information about products and services that would be useful for your practice and much more! Click [here](#) to view the Business Matters archive.

DAISY User Meetings - we still have room for you!

We will be featuring new software updates, enhancements and addressing your questions and concerns. Take advantage of this opportunity to gain more knowledge and enhance your DAISY experience. Remember, these meetings are *free of charge* to all DAISY users.

Are you expecting a DAISY update? Leave your computers powered on!

As a reminder, the DMC auto update process will install the DAISY update at approximately midnight on your scheduled date. Below are some considerations regarding the auto update process:

- Do not power off your DAISY server and workstation(s) on your scheduled date.
- Save all work and exit all DAISY windows on your scheduled date.

If you power off overnight, your system will perform the update once it's powered on. This process could take up to one hour, impacting your morning routine. If you restart during the update process, this will start the update process over again. You will not be able to use DAISY during the server installation.

As always, our customer service team is ready to answer any questions at 800-368-6401 or 503-243-3966 or via Live Chat.





BUSINESS MATTERS

Improved patient care through advanced diagnostics

Don't miss an opportunity for 4 CE credits and a chance to learn the latest about digital diagnostic technology from Dr. Vijay Parashar.

- The latest in 3D technologies
- Real clinical applications of 2D/3D
- Find out which solution is right for you
- How to increase patient treatment acceptance
- Learn how to limit your liability
- Installation, training and support examples

Vijay Parashar, BDS, DDS, MDS

*Associate Professor, Oral & Maxillofacial Radiology,
Midwestern University, Glendale, AZ*



Dr. Parashar currently serves as head of radiology at the rank of associate professor at Midwestern University of Arizona. He is a diplomat of the American Board of Oral & Maxillofacial Radiology. He received his DDS from the University of Detroit Mercy (UDM) and completed his MS and certification in oral and maxillofacial radiology in 2006 from University of Connecticut. He is the recipient of the Howard Riley Raper Award in 2008 and the William H. Rollins Award for Research in 2012. Dr. Parashar has served as chair of the oral radiology section of the American Dental Education Association and is chair of the Pierre Fauchard Academy, Arizona section. He has interpreted over 5,000 cone beam scans and planned over 4,000 dental implants.

Please RSVP to Jody Blakely:

503-952-5234

jody.blakely@dmcdental.com

Lunch will be served

4 CE credits provided

Cost: \$100

Friday, June 5, 2015

9 a.m. - 2 p.m.

Moda Tower

601 SW Second Ave.,

Portland, OR 97204

From the Managing Director



Customer service goes beyond responding to phone calls and providing answers to questions. At DMC we believe in a comprehensive approach to customer support and call escalation.

Our support team is fully trained to respond to inquiries about the DAISY system and associated features, functionality and technical configuration. The support team has access to our internal team of experts that can assist with troubleshooting and problem solving.

We also offer a variety of options for contacting DMC. Our customer support help desk is open from 8:00am - 5:00pm. We can be reached by phone at 800-368-6401, Live Chat and email at daisysupport@dmcdental.com.

Call us, we are always happy to assist you.

Nancy Avery, Managing Director

Monday – Friday 8 a.m. – 5 p.m.

Contact us at 503-243-3966 or 800-368-6401

daisysupport@dmcdental.com

601 SW Second Ave.

Portland, OR 97204



www.dmcdental.com