



BUSINESS MATTERS

Introducing our new callback feature!

We have great news! Our new phone system offers you the option to request a call back instead of leaving a voicemail or waiting on hold. Once a support representative is available to take your call, it will automatically dial your phone number and you will receive the same great customer service you have come to expect without waiting on hold. To select this option, press option 3 while waiting on hold.

As a reminder, our menu options have also changed with our new phone system. Please make a note of these changes to appropriately route your call.

If you are calling for **software or hardware support**, press option 1.
If you are calling to speak to our **sales team**, press option 2.
If you are calling with a **billing question**, press option 3.

As always, we appreciate your business and look forward to assisting you soon.

WEO Media - Offering dental marketing and communications

DMC partners with WEO Media to offer our customers a dental marketing solution. WEO Media offers custom designed websites, search engine optimization, patient reviews and surveys, newsletters, social media management, radio/tv advertisements and more!

WEO Media also offers free webinars. See the details on the third page to sign up.

If you'd like a free website and marketing analysis, [contact](#) WEO Media today.

WEO MEDIA
Dental Marketing and Communications

Current Events

Staff Meeting

Friday, March 18
2:00 p.m. - 3:00 p.m.

Please leave a voicemail during this time and we will return your call as soon as possible.

Staff Meeting

Thursday, April 14
2:00 p.m. - 3:00 p.m.

Please leave a voicemail during this time and we will return your call as soon as possible.

Oregon Dental Conference 2016

Thursday, April 7: 11:30 a.m. - 6:30 p.m.
Friday, April 8: 10:00 a.m. - 6:00 p.m.
Saturday, April 9: 9:30 a.m. - 1:00 p.m.

Mark your calendar and plan to join us at the 2016 Oregon Dental Conference. DMC will be in booth 525. More details to come!

Billing questions?

Please update your records to reflect the current contact information.

For all billing inquiries, please contact Oksana Ilinich at **800-368-6401, option 3**.

For all sales inquiries, please email us at sales@dmcdental.com.

LIVE CHAT

GET SUPPORT NOW



DMC
Dentists Management Corporation



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What's new at DMC

You asked. We delivered.
DAISY 4.6 is now available!

DAISY

- Ledger claim enhancements
- Diagnostic codes on claims allow ICD-10 codes

Reports

- Treatment Plan Status report enhancements
- Prescription Types report includes additional details
- Demographic report
- Patient Contact List mail merge
- Inactive filter added to Patient List and Acct/Patient reports
- FSA billing receipt

To view videos of the new features, [click here](#).

NEA FastAttach

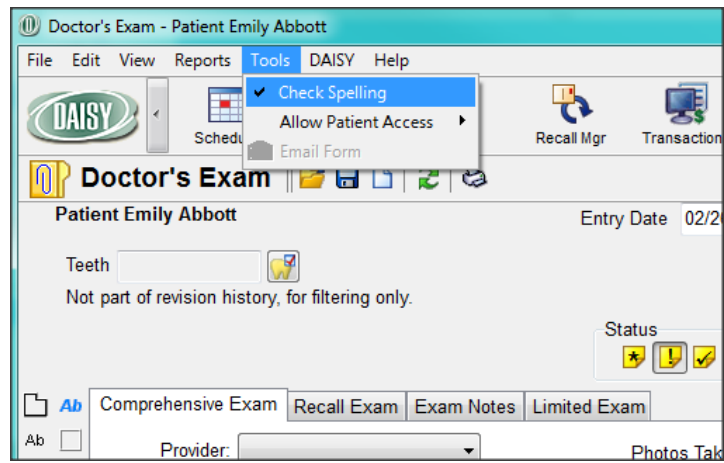
Sign up for NEA FastAttach today and receive FREE registration (a \$200 value), plus one month free. Click [here](#). Promo code: **DAISYRZ1M**

Benefits of digital attachments:

Faster delivery, unlimited use
No more "lost" attachments
Use any digital imaging system

Check spelling is now available on Clinical Notes

Check spelling is now available in Clinical Notes on multi-line memo and short text fields. This option can be toggled on/off depending on what your preference is.



To enable Check Spelling on a Clinical Note, follow these steps:

1. Open Patient
2. Click on the Clinical Notes icon
3. Select New Patient Details
4. Select your Clinical Note and press OK
5. From the patient's Clinical Note, select Tools > Check Spelling

This feature is available in DAISY 4.6.4.123. To verify your version of DAISY, go to the Help menu and select About. If you do not have this version, please contact DMC and we will let you know when you are scheduled to receive and install this update.





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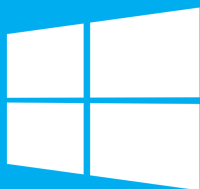
Windows 10 - what you need to know

Microsoft has made their latest operating system available. DMC is ready for Windows 10 but we cannot guarantee that the hardware devices or other business software programs that you currently rely on will perform as expected. Each of your software/hardware vendors will need to be contacted to ensure Windows 10 compatibility. Software/hardware vendor examples would include, but are not limited to, software other than DAISY, wireless devices, intraoral cameras and sensors, scanners, printers and add-in video cards.

If you choose to purchase Windows 10, please be aware that it must be a professional or enterprise edition to ensure proper hardware and networking performance. Unplanned or rushed upgrades to Windows 10 should be a careful consideration as it could severely impact the front office and clinical operations of your office.

Reverting back to Windows 7 or 8.1 from Windows 10 may be done within 30 days by following [these](#) instructions from Microsoft. If it has been longer than 30 days, please be advised that this will require an on-site technician if you require assistance.

As always, we are ready and available to answer any questions you may have. Feel free to contact us by phone at 800-368-6401 or by email at daisysupport@dmcdental.com.



Windows 10

WEO Media - Free webinars!

Social media - Building community around brand

Wednesday, March 16
5:00 p.m. - 6:00 p.m.

Click [here](#) to register

Social media can be a powerful tool for your practice, but how do you engage with your patients and build your community?

Branding the successful dental practice

Wednesday, April 20
5:00 p.m. - 6:00 p.m.

Click [here](#) to register

Is it time to build your dental practice brand? Or are you wanting to know the best way to brand your digital practice in the digital world?

How to leverage paid ads on Google and Facebook

Wednesday, May 18
5:00 p.m. - 6:00 p.m.

Click [here](#) to register

Implementing a paid search campaign for your practice is relatively easy to setup, but can be difficult to properly optimize. We will review best practices for setting up and optimizing paid search campaigns to increase traffic, Likes, and generate new patients.

Online reviews & reputation management - How to get started

Wednesday, June 15
5:00 p.m. - 6:00 p.m.

Click [here](#) to register

Studies show that your online reputation is just as important as your word of mouth reputation which means it is more important than ever to manage what you can.

Monday – Friday 8 a.m. – 5 p.m.

Contact us at 503-243-3966 or 800-368-6401

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